ACCORDIONS, CAROUSELS POP-UPS

Ingredients for a delicious website or a recipe for disaster?



What meat in the tub?

- Me
 - Boris Doesborg, Utrecht NL
 - Drupal developer @ Finalist
 - batigolix on drupal.org
- Finalist
 - Drupal websites for Health & Education
 - Supporter of the Drupal Community
 - Event sponsor & co-organiser
 - Core and contrib maintainer
 - Dutch Drupal Association member



Menu

- Accordions
- Carousels
- Pop-ups
- Advantages & disadvantages
- Common accessibility & usability issues
- What can be done to make them usable & accessible?



Accessibility benefits many audiences

- People with physical disabilities
- Elderly
- People with low-literacy skills
- People with situational disabilities
- User on slower internet connections & devices
- SEO, user engagement, performance
- Legal specialists & lawyers



Accordions

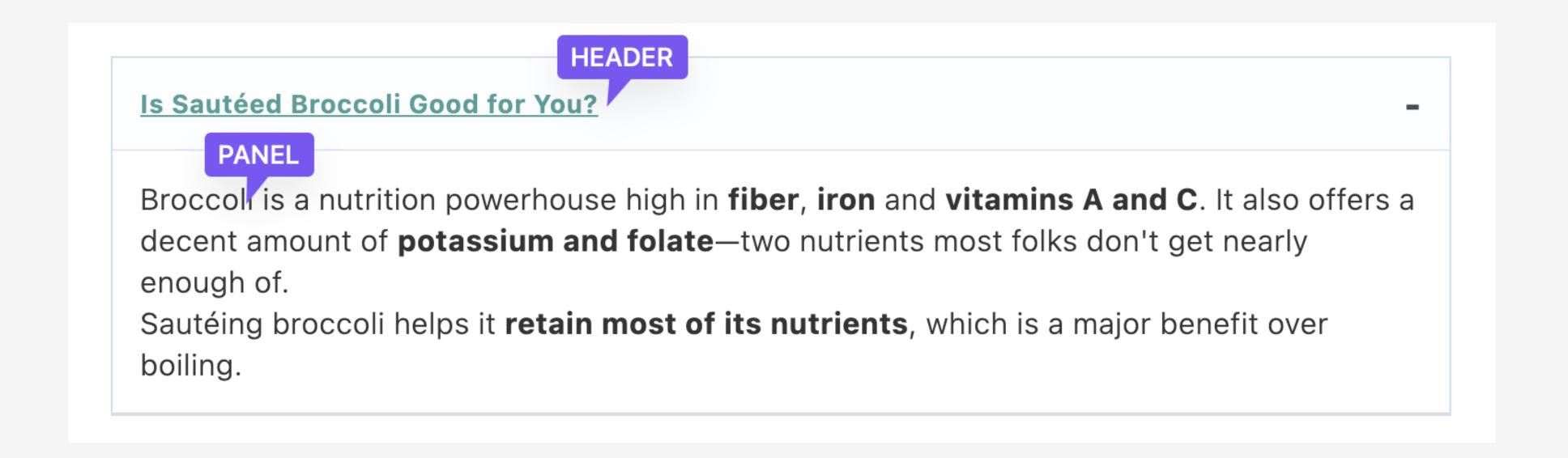
FAQs

Does Jamie offer personal messages or can he attend my event?	^
Due to the very high volume of requests for Jamie invites/messages/signings, we are unable to fulfil these types of requests.	
Can I get a book signed by Jamie?	^
Due to the very high volume of requests for personal book signings, Jamie sadly cannot fulfil these type of requests. However, do keep an ey media channels for your chance to buy or win signed copies during promotions.	e on our social
Can I use photographs of Jamie or that are featured in his books?	~
Can I use photographs of Jamie or that are featured in his books? I would love to work with the Jamie Oliver Group, how do I apply?	~
	*

Accordions

WHAT

List of headers that can be expanded to reveal panels with more content





Main advantages

- Show content in a progressive way: shorter, less daunting
- Give visitors an idea what the page is about
- Let user focus on a specific tasks (part of a form, FAQ, Product details)



Main disadvantages

- More effort to read the full content, higher interaction cost
- Hidden content may be overlooked
- Printing



Common accordion issues

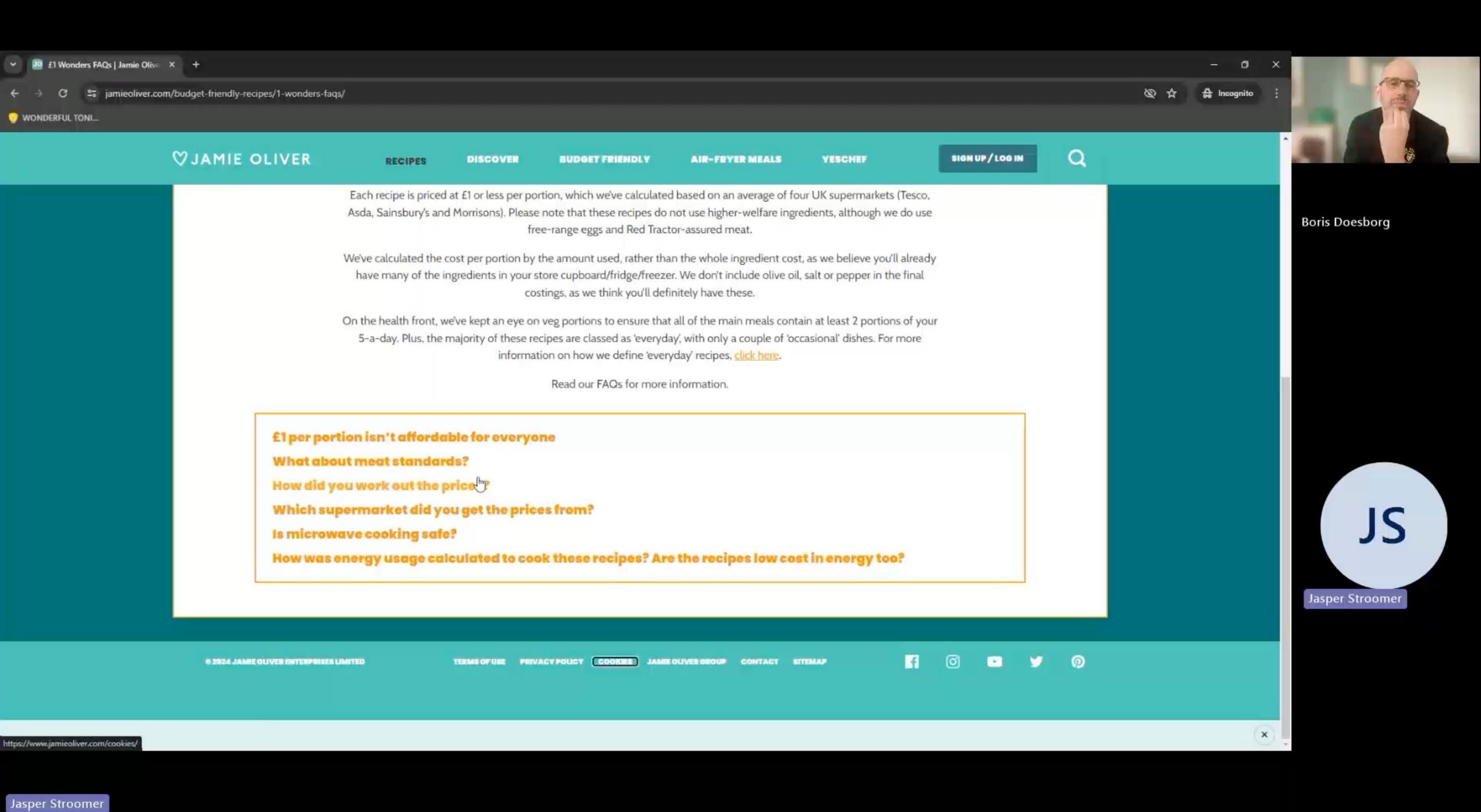
- Headers are not focusable elements
- Panels cannot be expanded with keyboard
- No icons or styling indicating that there is hidden content
- No outline on element that has focus
- Panels collapse automatically when others open

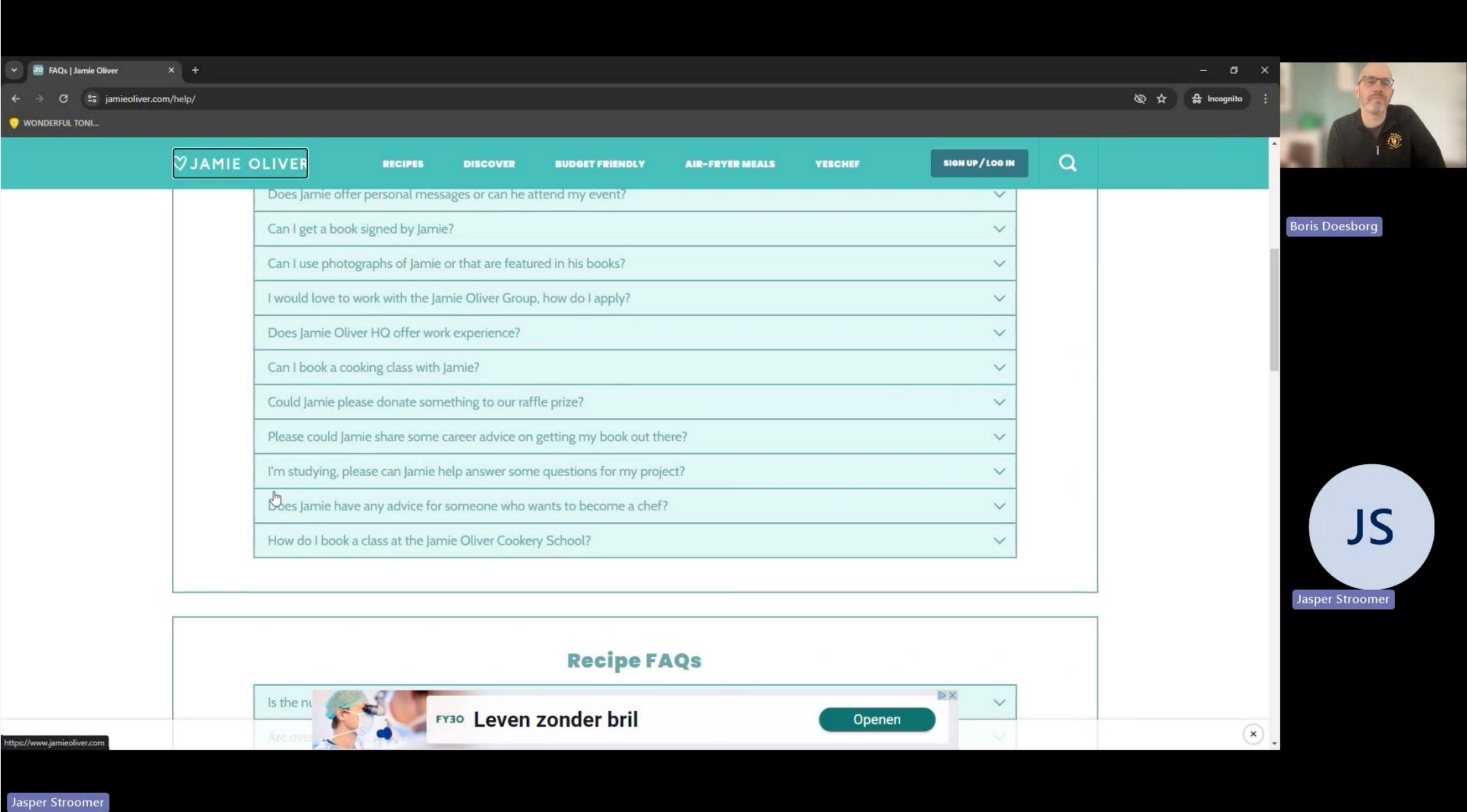


Real life accordion issues

- Recording of Teams meeting between me and my colleague Jasper
- Jasper is visually impaired uses a screen reader to browse the web
- We are browsing a Recipes/Cooking website
- Sorry for the chaos: you hear 3 voices sometimes simultaneously:
 - The screenreader
 - Jasper giving feedback on what he is trying to do
 - Me making dumb remarks







Make the accordion usable & accessible

- Header must be a good summary of the content hidden in the panel
- Clear icons should be used (plus sign or down arrow)
- It must be possible to open all the panels (no automatic closing)



Accessibility: keyboard

- Move through focusable elements with Tab & Shift+Tab
- Elements that are in the hidden panels should not get focus (need JS)
- When focus is on header you can expand with Enter or Space (button)



Accessibility: markup

- Use <button> element for headers
- Use attributes for headers:
 - aria-controls="panel1" #ID of panel
 - aria-expanded="true" (state of the panel)
- Use attributes for panels:
 - aria-labelled-by="header1" #ID of button



Accordion with native elements

- HTML5 native elements <details> & <summary> allow creating an accordion
- No additional JS/CSS needed
- Not supported by older browsers



Carousels (slider)

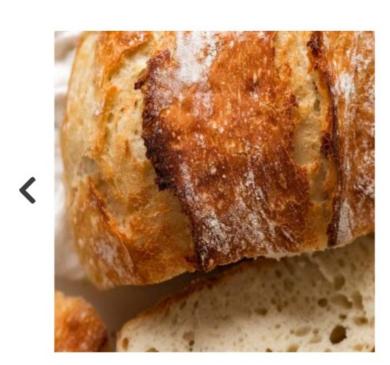


Carousels

WHAT

Carousels (or sliders) consist of:

- Slides
- Next & previous button (often)
- Pause button (if it auto rotates),
- Slide picker / pager (often)



World's Easiest Yeast Bread recipe – Artisan, NO KNEAD crusty bread



Quick Cheesy Garlic Bread Slide picker



Sandwich Bread WITHOUT yeast



Main advantages

- Allow multiple pieces of content to occupy a single space (often in the most visible part of the website)
- Improves chances that content is visible
- Let users explore, compare, browse, preview (gallery images, products, hotels, restaurants)



Main disadvantages

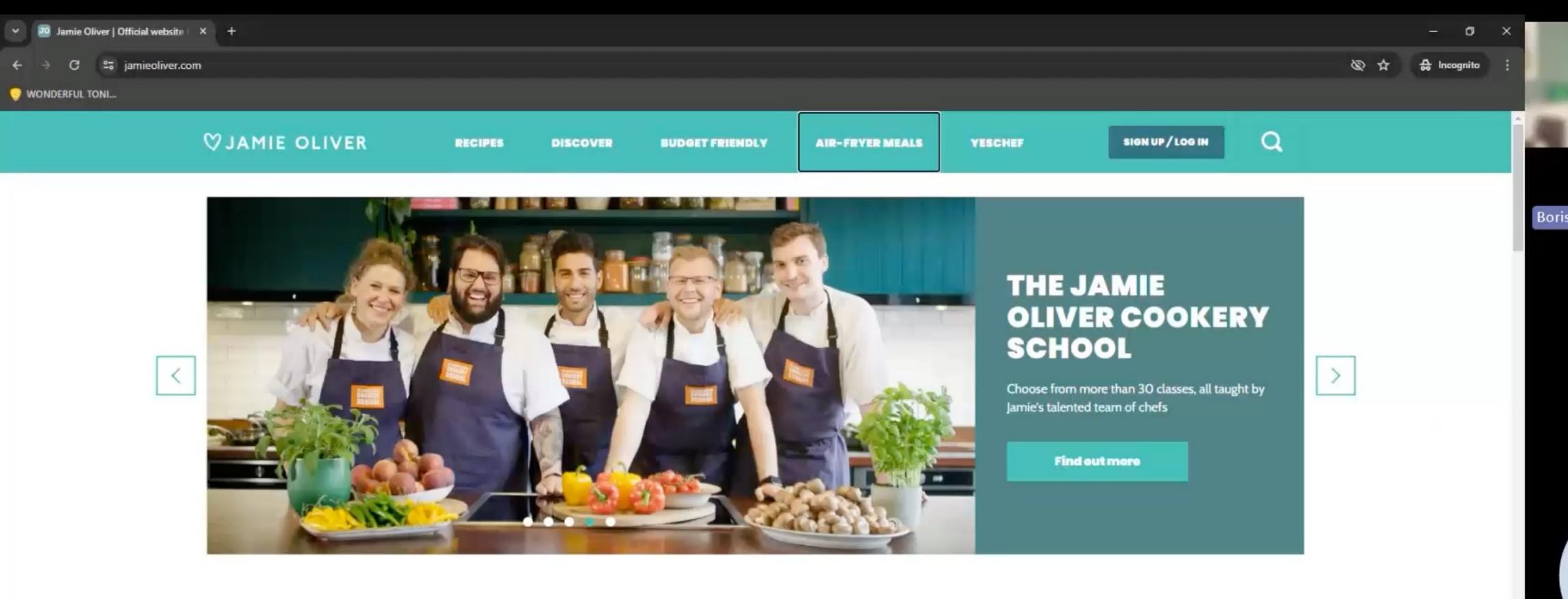
- Not sure that visitors see the content or click links. Especially the hidden frames
- Considered distracting / annoying, especially when auto-rotating
- No standards for navigation controls (Pause, Next, Previous, Slide Picker)



Common carousel issues

- Slide content is announced to the screenreader when auto rotating
- Auto-rotate / No pause button
- Weak / no focus outline
- Elements in slides are not focusable (including next & previous buttons)
- Elements in hidden slides get focus

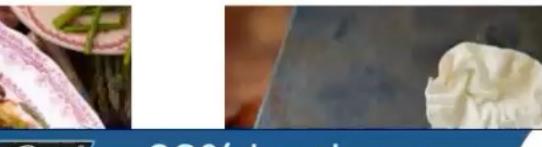




RECIPES OF THE WEEK













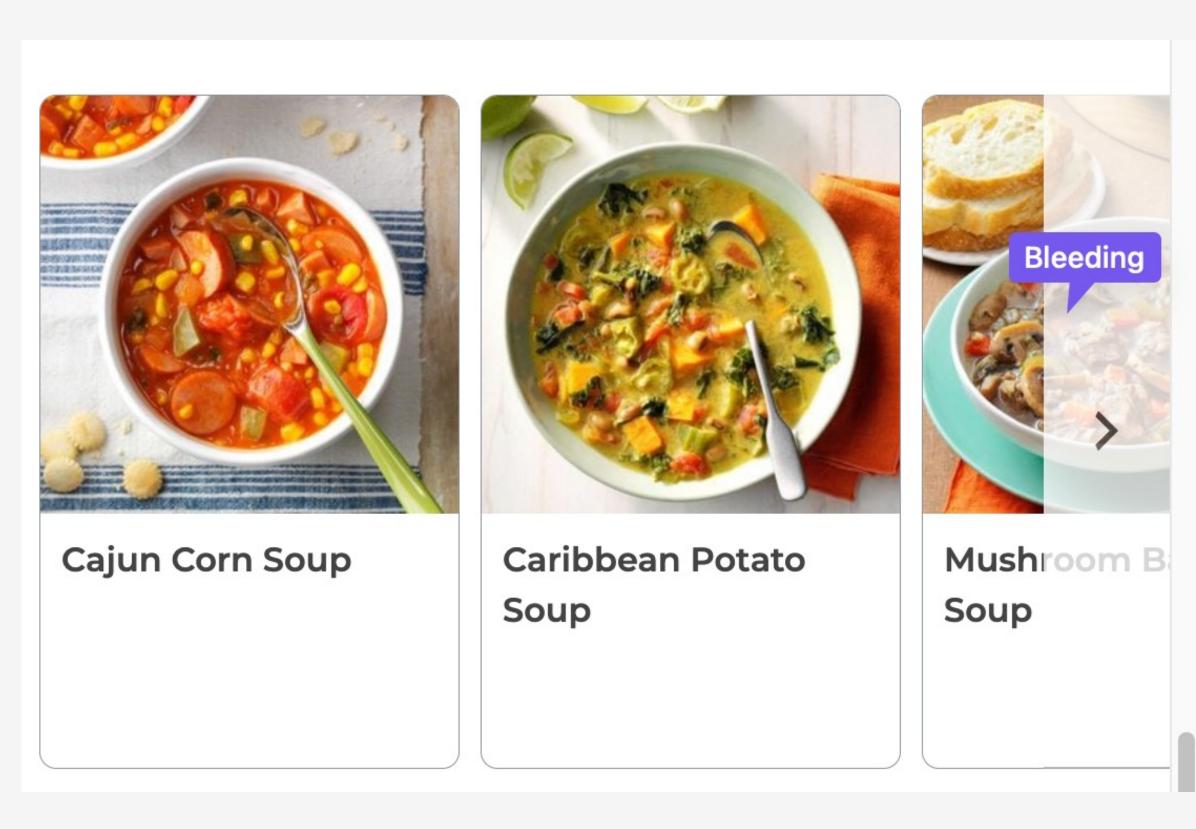


Boris Doesborg



Making carousels usable & accessible

- Put controls inside the slider
- Use a small amount of slides
- Slide picker helps user understand how much slides there are
- Use Bleeding to indicate that more slides are available
- Don't auto-rotate (it is too slow or too fast and resembles ads)





Accessibility: keyboard

- Pause button must be the first element that gets focus
- Tab & Shift + Tab: move focus through interactive elements (but not the hidden ones)
- Pause, Next, Previous must act like buttons (can be pressed with Space, Enter)
- Slide picker: Left & Right arrow to move through list and open the slide

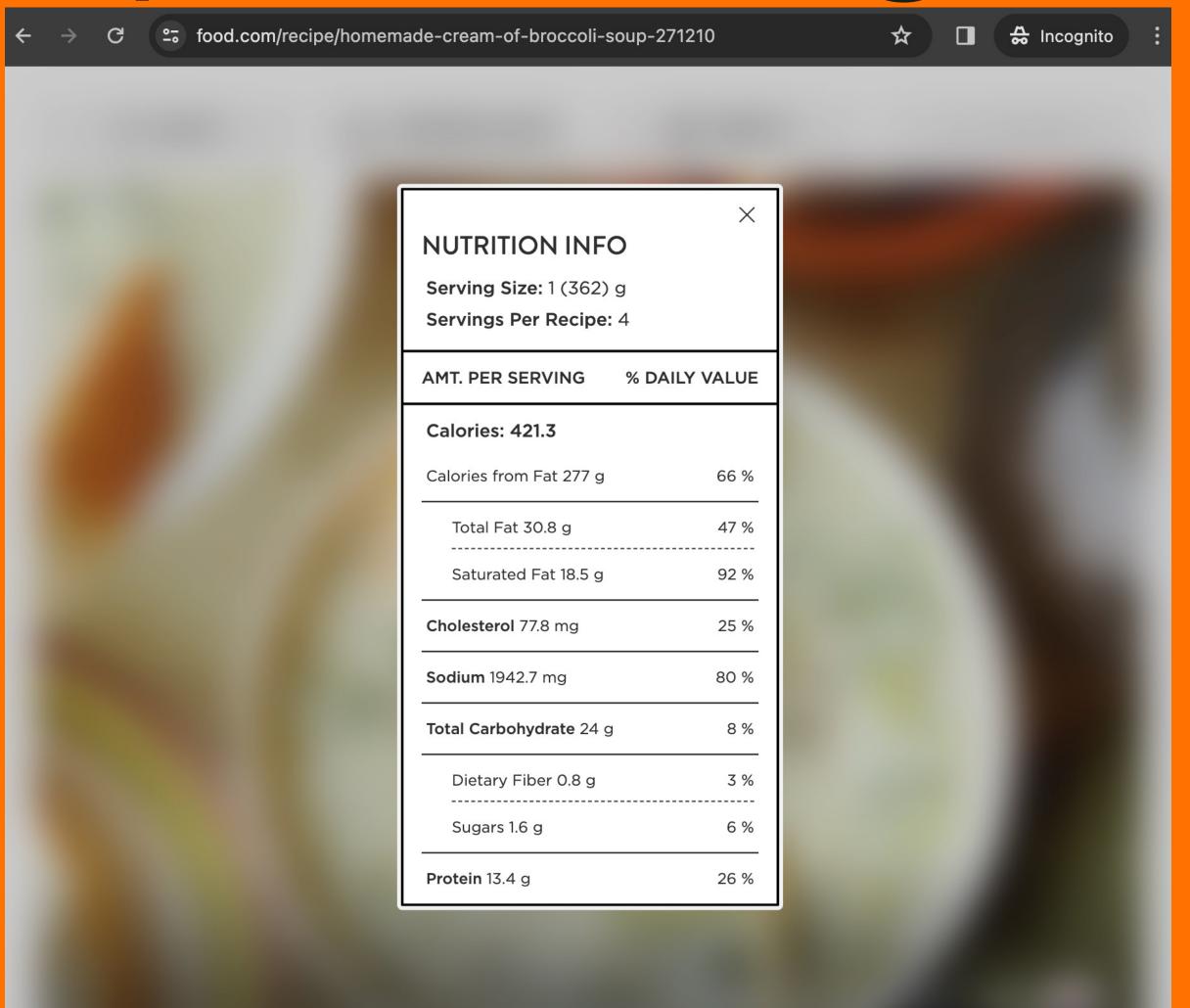


Accessibility: roles, properties, attributes

- Controls:
 - <button>
 - aria-label = "Next slide"
 - aria-controls = #ID of the slides wrapper
- Carousel:
 - aria-roledescription="carousel"
- Slide:
 - aria-roledescription="slide"
 - aria-label = "Slide 1 of 7"

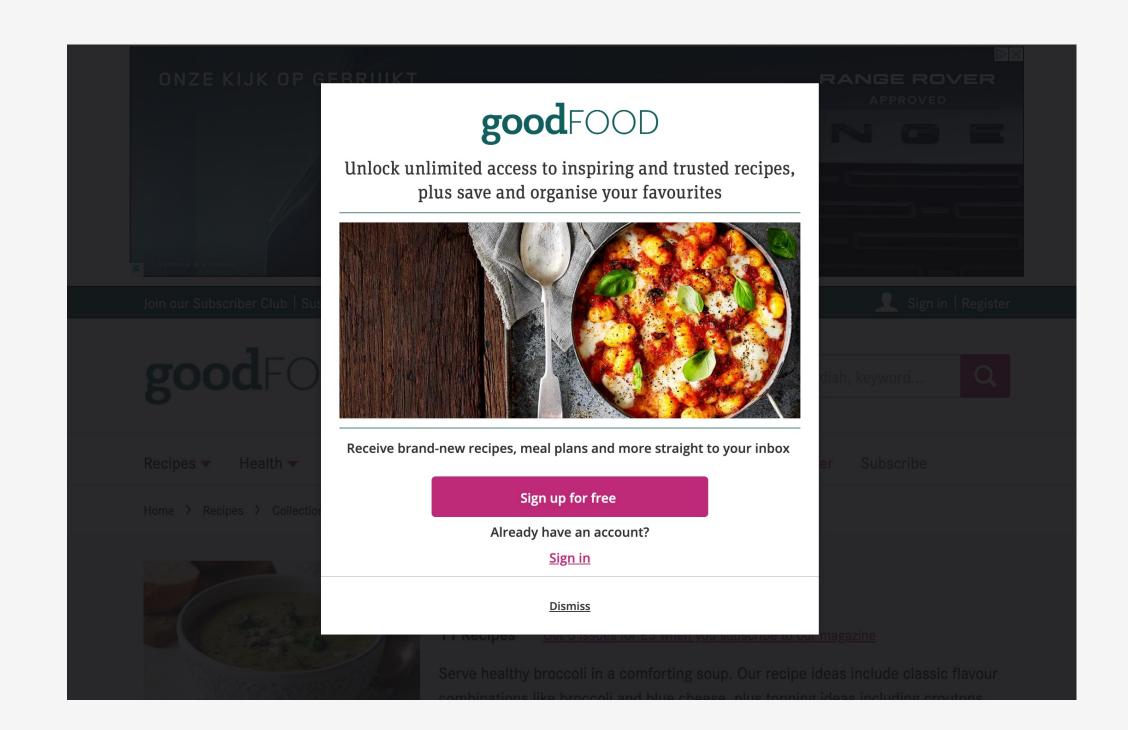


Pop-ups (dialog)



Pop-ups

- "Dialog": conversation between the user and the system
- Modal dialog: the window underneath is not available (often blacked or greyed out)
- Nonmodal: the window underneath is available





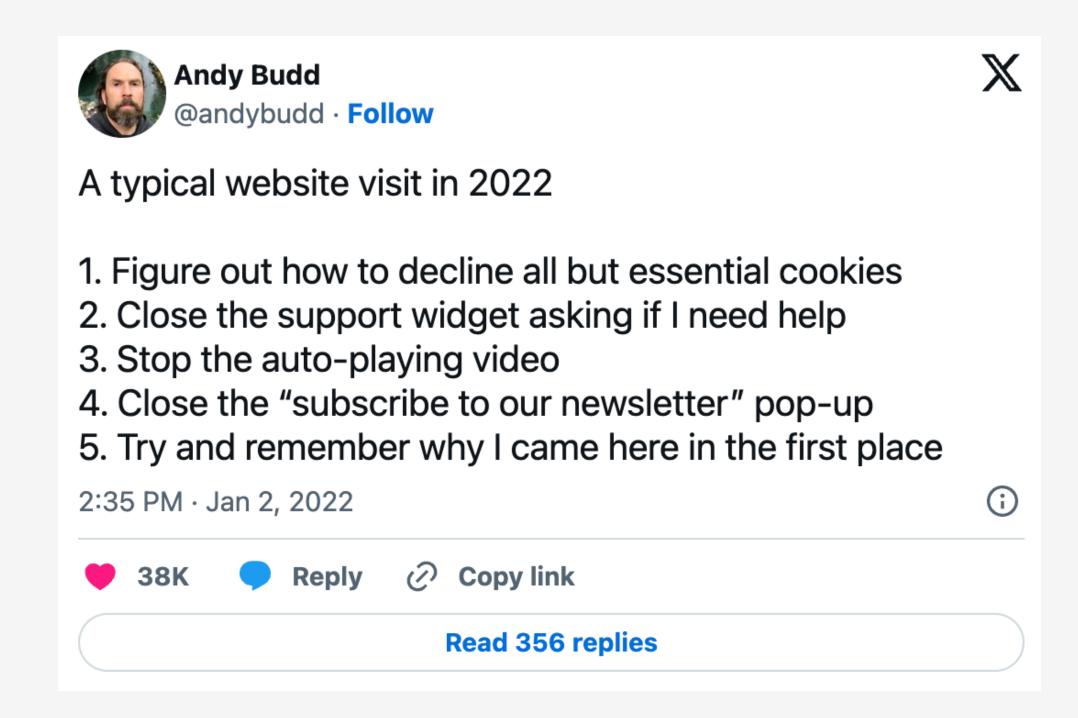
Main advantages

- Help focus on specific task
- Can be used for important warnings (Cookies) & to prevent errors
- Can be used to fragment complex workflow



Main disadvantages

- Are used for non-essential information
- Increase interaction cost:
 - Require immediate attention
 - Interrupt workflow
 - Cause users to forget what they are doing

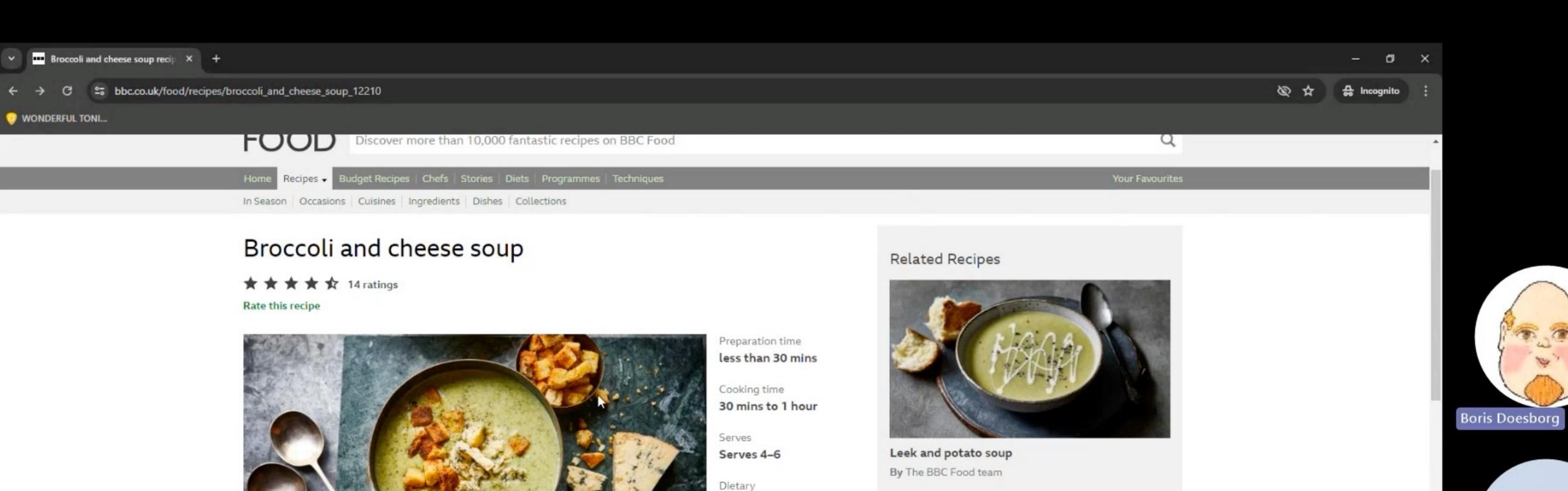




Common pop-up issues

- Elements in the pop up do not receive the focus
- Focus does not stay inside the popup
- Focus order continues in the window underneath
- No close button



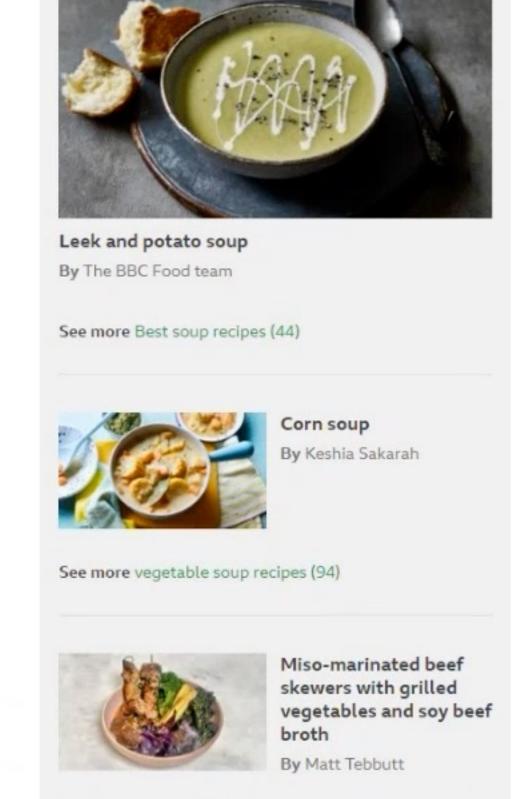


Broccoli and blue cheese soup is classic British cooking, and especially good for using up any leftover cheese from Christmas.

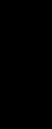
Based on six portions without the optional toppings, each serving provides 227 kcals, 11g protein, 10g carbohydrates (of which 5g sugars) 15g fat (of which 9g saturates), 4g fibre and 0.6g salt.

By Annie Rigg





See more proccoli recipes (221)



Jasper Stroomer

Making pop-ups usable & accessible

- Allow pop-up to be closed with Close button
- Allow it to be closed by clicking outside the pop-up
- Focus automatically set on the close button or some nondestructive element like the cancel button



Accessibility: keyboard

- When pop-up opens focus moves to element in dialog
- Tab & Shift+Tab to move to next / previous element
- If focus is on last element, Tab moves to first element OR close the pop-up (needs JS)
- Escape closes the dialog



Accessibility: roles, properties

- Control for opening pop-up:
 - <button>
 - aria-controls = "dialog" #ID of the pop-up
- Pop-up:
 - role = "dialog"
 - aria-label = "Subscribe to newsletter"
 - aria-modal = "true" : window underneath pop-up is not available for interaction



It's a wrap



○ 15M • SUPER EASY

Rainbow open wrap



Cool Mexican bean wraps



○ 30M • SUPER EASY
Rainbow salad wrap

Ingredients

ACCORDIONS, CAROUSELS, POP-UPS

- Use the correct elements / roles like e.g. buttons
- Tab & Shift+Tab to move through focusable elements
- Exclude hidden elements from Focus order
- Make controls comfortable to tap / click on
- Element with focus should have clear outline
- Give text and controls sufficient contrast (think of background images)
- Test with keyboard, screenreader and real people



Ingredients

ACCORDIONS, CAROUSELS, POP-UPS

- Use accordions, carousels, pop-ups only for very specific cases
- Be aware that these techniques introduce usability and accessibility issues
- Choose a JS/CSS library that:
 - fits your needs
 - is well maintained
 - has accessibility support



Chefs

- Content based on articles from:
 - Nielsen Norman Group
 - Smashing Magazine
 - World Wide Web Consortium
- Colleagues:
 - Wiebe (for accessibility expertise)
 - Jasper (for demonstrating the screenreader)



Cookbooks

- https://www.smashingmagazine.com/2017/06/designing-perfect-accordion-checklist/
- https://www.hassellinclusion.com/blog/accessible-accordions-part-2-using-details-summary/
- https://www.w3.org/WAI/ARIA/apg/patterns/accordion/
- https://www.nngroup.com/articles/accordions-complex-content/



Cookbooks

- https://www.w3.org/WAI/ARIA/apg/patterns/carousel
- https://www.smashingmagazine.com/2022/04/designing-better-carousel-ux/
- https://www.nngroup.com/articles/designing-effective-carousels/
- https://www.smashingmagazine.com/2023/02/guide-building-accessible-carousels/



Cookbooks

- https://www.w3.org/WAI/ARIA/apg/patterns/dialog-modal
- https://www.smashingmagazine.com/2021/07/accessible-dialog-from-scratch
- https://www.nngroup.com/articles/modal-nonmodal-dialog/



Pantry

- Accordions:
 - w3C accordion.js https://www.w3.org/WAI/ARIA/apg/patterns/accordion/examples/accordion/
- Carousels:
 - Accessible slick, https://github.com/Accessible360/accessible-slick
 - Swiper https://swiperjs.com/
 - W3c, https://www.w3.org/WAI/ARIA/apg/patterns/carousel/examples/carousel-1-prevnext/
- Pop-ups:
 - w3c dialog.js, https://www.w3.org/WAI/ARIA/apg/patterns/dialog-modal/examples/dialog/
 - A11y-https://a11y-dialog.netlify.app
 - Aria-modal-dialog, https://github.com/scottaohara/accessible_modal_window



Questions?

Thanks